

Distribution Network Operators

For questions relating to your local distribution of electricity, you need to contact your Distribution Network Operator (DNO).

The DNOs design, install, own, operate and maintain the power network, each allocated a different region.

This document has been created to help you find yours.

In the case of an electrical emergency or power outage, calling 105 will connect you directly to your DNO's emergency number for your area.

Area	Company	Emergency No.	Website
North Scotland	SSE Power Distribution	0800 300 999	www.ssepd.co.uk
Central and Southern Scotland	SP Energy Networks	0800 092 9290 (or 0330 1010 222 from a mobile phone)	www.spenergynetworks.co.uk
North East England	Northern Powergrid	0800 668 877	www.northernpowergrid.com
North West England	Electricity North West	0800 195 4141	www.enwl.co.uk
Yorkshire	Northern Powergrid	0800 375 675	www.northernpowergrid.com
Merseyside, Cheshire, North Wales and North Shropshire	SP Energy Networks	0800 001 5400 (or 0330 1010 400 from a mobile phone)	www.spenergynetworks.co.uk
East Midlands, West Midlands, South Wales & South West England	Western Power Distribution	0800 6783 105	www.westernpower.co.uk
Eastern England	UK Power Networks	0800 783 8838 (or 0333 202 2021 from a mobile phone)	www.ukpowernetworks.co.uk
Southern England	SSE Power Distribution	0800 072 7282	www.ssepd.co.uk
London	UK Power Networks	0800 028 0247 (or 0333 202 2022 from a mobile phone)	www.ukpowernetworks.co.uk
South East England	UK Power Networks	0800 783 8866 (or 0333 202 2023 from a mobile phone)	www.ukpowernetworks.co.uk
Northern Ireland	Northern Ireland Electricity	0345 764 3643	www.nie.co.uk