



How to read your gas meter

Providing us with regular meter readings will allow us to accurately bill you for your consumption.

We understand meters can be confusing to read, which is why we have prepared this guide. The reading display units of gas used, are either in cubic meters if you have a modern meter, or cubic feet if your meter is slightly older.

The four most common types of meter used in the UK are:

Digital metric meter – These meters measure gas units in cubic meters (m³) and usually show 'M' or 'M³'. Your reading for this type of meter will be the numbers in black before the decimal point. You can ignore any numbers after this (usually shown in red). More modern digital metric meters display readings electronically.



This meter reads 08461

Digital imperial meter – These are older style gas meters that measure gas units in cubic feet (ft³). Your reading for this type will again be the numbers shown in black, reading from left to right, ignoring any numbers shown in red.



This meter reads 2644

Dial meter – This type of meter shows a series of clock-style dials with numbers from zero to nine. To read this type of meter note the number indicated by the pointer, reading left to right. If the pointer is between two numbers, record the lower of the two. Again, you can ignore any red dials.



This meter reads 5243

Corrector meter – If your meter is fitted with a corrector, your meter reading should be taken from this meter. Ensure you are providing your 'Corrected total' reading and that you give all of the numbers shown on your digital display.



Corrected total

This meter reads 01783292

Your meter should always be accessible and if you notice any issues with your meter such as rust or condensation, please contact us immediately on **0800 804 8589** or **Live Chat our customer service team**